

NOVEMBER 2024

After Hours and Agency Emergency Contact Telephone Number: 252- 617-7825 or 252-665-3091.

HRU Corporate Compliance Officer is Sheila Nobles 252-258-7733.

Pay Dates: November 1st, 15th, & 29th

HRU office will be closed November 11th, 28th and 29th.

Training

Please monitor your 30,60,90- day report and register for any training that you need. Contact your Team Leader with any questions or comments.

Quality Assurance Measurements

HRU completed the fall cycle of quality assurance measurements. Please note below the agency's following results:

- 90% of Respondents to "Client Satisfaction" Above Average
- 85% of Respondents "Employee Satisfaction" Satisfied with working at HRU
- 90% of Respondents rated HRU services Outstanding

Thank you for your participation and if you have not participated, please consider it as your opinion is valued.

Community Events & Activities (in person or virtual)

- Craven County newbern.recdesk.com
- Carteret County ccpr.recdesk.com
- Pamlico County <https://www.pamlicocounty.org/parks-recreation.aspx>
- Jones County jonescountyga.org
- Onslow County onslowcountync.gov

Trainings for the Month:

EBPI—Lisa Franks November 3rd and 17th at 6:00 p.m. via zoom
Annual Training—Sheria Brown November 6th and 14th at 6:00 p.m. via zoom
CPR/First Aid—TBA

Quote for the month:

" The problem with troubleshooting is that trouble shoots back."~ Author Unknown

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